

E+PLUS

COMMUTE

Mantra

CITY FOLDER

POWER ASSISTED BICYCLES

OWNERS MANUAL



Welcome to the World of e.plus cycling.

POWER ASSISTED BICYCLES

Firstly may we congratulate you on purchasing your new electric power assisted e.bike.

Please take time to read your manual. We have tried to write it in a way that is simple and easy to follow, whilst explaining how your bike works and how it is maintained.

At any point if you feel you need help we have a technical helpline for support.

Please call our
Technical help line:
(weekdays 9am-5pm)

01702 208187
(standard call rate charge applies)

Simply explained this is how your e.plus bike basically works.

1. Switch the battery to ON, with the switch on the side of the battery, and switch the power on by pressing the top power button on your controller on the handlebars. (Fig.16)
2. As you begin to pedal a sensor will read the level of effort needed to turn the wheels of your bike.
3. After one complete turn of the pedal the electric motor kicks in making pedaling much easier.
4. There are 3 setting on your controller on the handlebar, allowing you to set the level of assistance you require. (Fig.16)
For example: Riding up a hill you'll probably use '3', mode.
5. You can change the level of assistance you need at any time and as often as you wish.
6. The motor works to assist pedalling, stop pedalling and the motor stops too.
7. Applying the brakes cuts the motor (Fig.15)
8. You can also choose to switch the assist OFF and ON on the controller at any point in your journey. This helps to save battery power when its not needed.

The more you use the assist, the more power it uses, each rider is different so figures can vary considerably with different rider weight and the terrain you ride. Generally with normal use, you should be able to obtain around 20 miles, before you need to re-charge your battery.

We Recommend that you get used to your new e.plus bike and the level of assist you place on it, you'll soon be able to work out how long a journey you can make and safely return under assist. You can of course ride as you would a normal bike if the charge runs out.

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POWER ASSISTED BICYCLES

There are video tutorials online or on **Argos'** website designed to assist you if you need help.

Contents check list

1. Your E.plus
2. Saddle & Seatpost
2. Box containing:
 - a. Battery Charger
 - b. Battery Lead
3. Box containing:
 - a. Tool kit and bag
 - b. This Manual
4. Set of Keys
(attached to Rear Carrier)

IMPORTANT!

PLEASE REMEMBER THAT IT IS IMPORTANT TO KEEP THE CARTON YOUR BIKE ARRIVED IN , COURIERS CANNOT COLLECT YOUR BIKE WITHOUT A CARTON SHOULD YOU HAVE NEED TO RETURN IT TO US.

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Unpacking your new e.bike

Your bike comes 100% assembled in the Carton



Fig.1



Fig.2



Fig.3

1. Before you begin to unpack your e.bike we recommend you get another person to assist you as it s much easier with **2 persons to lift out of the box.**
2. Remove all the packing materials used to protect the bike and dispose of it later in a responsible manner.
3. Once you have unpacked the bike it is a good idea to check to make sure there has not been any damage in transit.

Unfolding your e.bike (City folder and Commute)

Step 1. Frame

1. Unfold the frame lifting the locking pin, close the frame, releasing the pin into the location hole (Fig.1)
2. Swing the quick release bar around into the slot on the front frame section as shown. (Fig.2)
3. Close the quick release arm which tightens and locks the 2 frame sections together (Fig.3)
4. To fold your frame for transport or storage simply reverse steps 1-3.

PLEASE NOTE:

When you have unfolded your frame its a good idea to rest your bike on the bike stand which is attached to the left rear chainstay, this makes it much easier to complete the other steps.

Fig.4



before the bike is folded, Please lower the seat post to protect the chain wheel

Unfolding your e.plus

City folder only

Step 2. Handlebars and Stem

1. Unfold by lifting the handlebars and Stem until it is sitting vertically.
2. Raise the clamp arm up towards the stem to lock inplace.

E+PLUS

POWER ASSISTED BICYCLES

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Fig.5



Fig.6



Fig.7



Fig.8

Unfolding your e.bike

NOTE: Should you ever need to replace the pedals remember the right pedal tightens clockwise and the **left pedal anti-clockwise**.

Step 3. Pedals (Mantra, City folder, Commute)

1. To fold the pedals for storage or transportation, pull the pedal outwards and fold downwards. (Fig.9) Fig.10



Fig.9



Fig.10

Photo shows pedal movement direction



Fig.11

Knurled adjustment nut a quarter of a turn until required tightness is obtained.



Fig.12

Fitting the Saddle

Mantra, City folder, Commute

(Fig.11)

NOTE: Be sure not raise the seatpost higher than the minimum insertion mark clearly on the seatpost.

The Saddle and Seatpost are already fitted together.

2. Slide the seatpost into the seatbube and close the tension lever on the quick release clamp to lock your seat in place. (Fig.12)
3. Adjust the saddle height to suit you by releasing the clamp and tightening when at the correct height.
4. If the clamp does not tight enough to hold the saddle in position simply release the tension lever and turn a quarter of a turn on the wheel nut and close the tension lever. Repeat as necessary.

Pre-Ride Checks

Complete these checks before every ride

1. Check to make sure all nuts/fastenings are tight
2. Check that your tyres are inflated sufficiently (see tyre wall)
3. Check that the brakes are working correctly
4. **Check your battery for charge.** (Fig.13)
(Note: Your new e.bike is supplied with a partial charge)



Fig.13

Press this button to show battery charge level, the battery needs to be switched to 'ON' to do this..

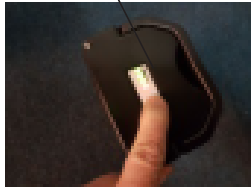


Fig.14



Fig.15


Getting Started


1. Switch the battery 'ON' by pressing the switch button. (Fig.19.20)
 2. Press the power button on the Controller on your handlebars to switch on
 3. 'MODE' is set on '1'
- THAT'S IT.....**You're ready to go.

4. To start , simply begin to pedal. Once the crank is turning you will feel the motor kick-in and the electric system begin to assist you.
5. You have 3 levels of assist, 1, 2 and 3, and its a good idea to try all 3 levels to give you a feel of the effect this has on your riding.
6. Remember, stopping pedaling or braking cuts the motor assist, so you can always feel safely in total control.

Applying the brakes activates the brake sensor which cuts the power to the motor.

Understanding your controller

 Press to switch ON/OFF

 Press to increase assist level 1-3.


 Press to reduce assist level 3-1.



Fig.16

Your Controller is fitted to the left side of the Handlebar.

1. ON/OFF button - Switch on after you have switched battery switch to 'ON'
2. Lever buttons - 1, 2 and 3, easy selection levels of assistance
3. Battery Indicator lights - These are red and go down as you use the power.
4. As you ride up a hill the power indicator drops down showing increased resistance levels, but once back to level ground the indicator lights will return to a more accurate position of available power levels.
5. This bike has a 6km walking mode function, which allows you to push your bike effortlessly over steep ridges or hills. You can activate this function by holding down the minus button for 3 seconds.

Fig.17 (Mantra & City Folder)



Fig.18 (Mantra & City Folder)



Fig.19 (Mantra & City Folder)



Understanding your battery



POWER ASSISTED BICYCLES

1. Security & Removal

1. You are supplied with 2 keys to secure your battery to your bike.
It is advisable to separate the keys as they cannot be replaced if lost.
2. You can also unlock your battery enabling you to remove for security or to charge away from the bike.
3. To remove the battery, Push in the key and turn to anticlockwise position
5. Withdrawn the battery (Fig.17)

2. Battery operation

1. Switching ON/OFF is by pressing the button on the side of the battery .
2. Remember to switch OFF when not in use as this may drain the battery (Fig.19.20)
3. On the top of the battery is the power indicator lights, by pressing the button the lights indicate the charge level. (Fig.13.14)

4. Battery Charger

1. NOTE: Only charge your battery with the Charger supplied with your e.plus
The charger is set to 220/240V. Never use 110v setting.
2. Avoid dropping the Charger as this may damage the sensitive electronics within the casing.
3. You can leave the battery charging, it will stop charging by itself when it has reached full charge, but it is not recommended to leave charging for any considerable time over what is required.

For Images of the Commute, please see following page

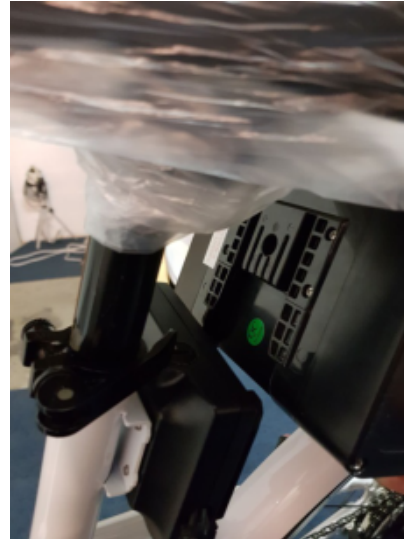
Commute Battery



On/Off Fig.20



Charging port Fig.21



Unlock and lift off battery Fig.22

Charging your Battery

Your Lithium Battery arrives partially charged.

Your Battery can be charged on or off your bike.

1. Plug your charger into the mains, the LED light will illuminate GREEN
2. Connect the charger to the battery using the lead provided, the LED light on the charger will change to RED. This indicates it is charging.
3. Once Fully charged the LED light on the charger switches back to GREEN indicating the battery is fully charged, and then goes off.

Your Battery indicator lights.

When fully charge all 4 indicator lights on your battery will light GREEN and will go out as the power is drained.

Press the button next to the indicator lights to check power, remember - the battery must be switched on to do this.



Fig.23

To fully charge your battery takes approx. 2-3 hours

Basic rules to follow when charging your battery

1. Do not cover charger with any material of substance that may restrict airflow to the charger. The charger needs to 'Breathe' to keep cool.
2. Charging your battery each time you use it no matter how far the trip, will prolong the life of the battery.
3. DO NOT leave the battery discharged for long periods.
4. Never open the charger or change settings on charger.

Understanding the Gears



Fig.24

The Gears work exactly as a normal bike and are independent of the electric motor.

The Revoshift is fitted on the right side of the handlebars, which consists of a large shift lever, you can turn the shifter to + side to HIGH gear and - side to LOW gear.

Once riding the 6 speed conventional gearing can be used to thumb shifting up to low and simple release button to drop back down to High. (Fig.24)
Lowest Being the easiest and Highest being the hardest.

The gears are pre-set in the factory so should need no adjustment.

Over a period of use the cables will stretch and may need adjustment which is probably best done at your 3 month service.
Your local bike shop or specialist e.bike shop will offer this service.
(see page 15)



Fig.25



Fig.26

It is ok to oil the front and rear axles and chain . The Motor should not be lubricated.

Maintenance of your e.bike

1. General

1. Wipe your bike over with a dry cloth, or neutral detergent.
2. Use lubrication oil for metal parts. i.e. chain, axles.
3. Wipe down Plastics, paint coated parts with a dishcloth.
4. Increase the frequency of lubricating oil at wet or humid areas (Recommend 30SAE lubricating oil)

2. Weekly Inspection

It is recommended that after this period you should inspect your bike as things will slacken off and need re-tightening.

3. Every 6 months

We recommend that every six months you complete a full service on your bike to keep it in excellent working order.

When stored and not in use remove the battery and store in a cool, dry place, charging periodically as the battery will discharge over time of none use. Failure to do this will result in the battery falling into a dormant state rendering the battery unrepairable.

PLEASE NOTE:

If you do not feel that you can complete the maintenance of your bike, please take it to your local bicycle workshop where they will be able to assist you.



POWER ASSISTED BICYCLES

If unsure on any of these points, or you fail to correct the problem, please call the helpline who will be able to advise you.

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Simple Troubleshooting

Problem	Check	Action
Low Speed	battery power	Charge Battery
	Tyre pressure	Inflate tyre
	If tyre flat	Repair tyre
	Load	Do not overload
The Motor is not working Power indicator light does not come on	Every plug	Ensure every plug is connected Check the sensor is still in place on the on the bottom bracket Contact Helpline
Power indicator on battery is on, but the bike doesn't work.	Loose wiring or connection.	Check wiring and connections, check Sensor as above Contact Helpline.
Reduce battery performance.	Is the battery fully charged?	If NOT, charge fully.
Charger not giving full charge.	Check the light on charge remains RED during charging period?	If NOT, replace charger
Low Battery power	charger works correctly?	Replace Battery.
Brakes loose	Cable tension Worn blocks	Take to cycle shop for service.

Warranty

Subject to the following, we warrants that the goods will correspond with their specification at the time of purchase and will be free from defects in material and workmanship. We offers a 2 year warranty on the frame from any problems relating to manufacturer workmanship or arising from material defects including breakages or cracking caused whilst riding (other than rider misuse).

We offers 12 months warranty on the battery and motor for any problems relating to manufacturers workmanship or arising from material defects. The warranty does not cover misuse or failure to follow the manufacturer's operational instructions correctly.

All other components are guaranteed for 1 year for problems related to manufacturer workmanship or arising from material defects with the exception of consumable components for example brake blocks, pads, grips, tyres and tubes.

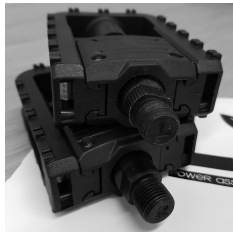
We offers this warranty to the original purchaser of the product. This warranty is not transferable to a third party.

PLEASE NOTE:

Any figures quoted regarding battery performance or distances which can be obtained per single charge are based on standard test conditions. Diverse terrain and rider weight will of course produce varying results from those stated.

Replacement Batteries & Chargers

Replacement batteries and chargers are available to fit your bike and can be purchased seperately.



Should you ever need to remove or replace your pedals it is important to know that left-hand pedal screws in ANTI-CLOCKWISE and the right-hand pedal screws in CLOCKWISE. Pedals are normally stamped on the ends of the axle of the pedal as in the photo, L and R.

National service entre

Eplus have teamed up with



to offer all customers a Nationwide Service for your e.bike. If you live in Scotland or Cornwall or anywhere in between and you want the best electric bike service then please contact us for more information.

Monday - Saturday 9am - 5pm.

Line 1. 02380 236 540

Line 2. 02380 224 344



POWER ASSISTED BICYCLES

Distributed in the UK by

B-Spoke Leisure
The Cordwainers
Southend-on-Sea
Essex,
SS2 5RU

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